

BCI Incident Response & Crisis Management - Online Course

a comprehensive learning opportunity covering all aspects of developing and implementing an incident response structure

Course description

This two day, tutor-led online course is a comprehensive learning opportunity covering all aspects of developing and implementing an incident response structure and crisis management capability.

It begins with learning how to build an incident response structure, as introduced in the Design stage of the Business Continuity Management (BCM) Lifecycle, and goes beyond incident management into learning how to build a crisis management capability in an organization. This course provides the business continuity and resilience professional with the opportunity to gain a deeper knowledge and understanding of this subject as well as the opportunity to apply this knowledge in the classroom using a case study and an exercise. The course is broken down into modules exploring the concepts and principles of incident and crisis management and what tools and techniques can be applied when anticipating and assessing incidents. It also looks at the key activities, roles and responsibilities required for effective incident and crisis management.

This course is based on the BCI Good Practice Guidelines and reflects the current global thinking from ISO 22301 and BS 11200.

Regular price £1100

This course is aimed at:

Any Business Continuity or Resilience professional

This course covers:

Pricing

Course Fee £1100

Prices exclude VAT

See next page for dates and venue prices

Dates and Venues

| Venue | Date | Course Fee | Total |
|-----------------|----------------------------|------------|-------|
| Remote Training | 19th - 20th November 2020 | £1100 | £1100 |
| Remote Training | 20th - 21st January 2021 | £1100 | £1100 |
| Remote Training | 3rd - 4th March 2021 | £1100 | £1100 |
| Remote Training | 3rd - 4th March 2021 | £1100 | £1100 |
| Remote Training | 14th - 15th July 2021 | £1100 | £1100 |
| Remote Training | 15th - 16th September 2021 | £1100 | £1100 |
| Remote Training | 24th - 25th November 2021 | £1100 | £1100 |

To book, contact us at info@continuityshop.com, or call us on +44 (0) 161 743 3555